

Ilda Luna (reporting)

Title: Jobs of the Future

Social/Non-Medical & Patient Navigation Subgroup

Agenda: New Care Delivery Initiatives

Presenters: Nolan Chang, MD (Kaiser Fontana)

Amanda Hauser, Dir. of Strategic Projects (SCPMG)

Brief summary:

Through data and Chart audits Kp has learned that it has to "transform it's health care delivery" by modeling the "In Patient Team Concept" to the " Out Patient Home Setting".

In doing so, the Role of the Health Care Team has to change. This group focus is to asses Acute vs. Chronic Disease and track it's progress. Target Group: Patients with Chronic/uncontrollable Diseases i.e. Diabetes and Hypertension.

Goal: Improving health care by "tacking progress" and minimizing readmission.

The Patient Navigator is 1 of a Health Care Team Member that addresses/coordinates Social, Non-Medical needs of a diverse/chronic patient population. Depending on the need, their skills vary from LVN, RN to Social Worker they are a component of a patient centric team primarily focused on the improvement and successful at "home recovery" of high risk patients.

Top Three Highlights:

1. Patient Navigator is "in demand field".
2. It is vast and diversified in the care continuum from LVN, RN to Social Worker.
3. This field (depending on the need of the population) requires an additional certification, Bachelor's, to Masters and beyond.

Action Items for this Team:

1. Get actively involved by participating in the committee, but also getting involved in the "committee department/facility employee watch" i.e. knowing new or innovative jobs that are "popping up" in your area.
2. "Navigate" and become familiar with the ED. Fund for a possible step to a career ladder.
3. Share this and all information with our Peers.

My Action Item:

Keep taking notes, and keep advocating for these to be Union Jobs.

Keep all informed of the course of this committee.